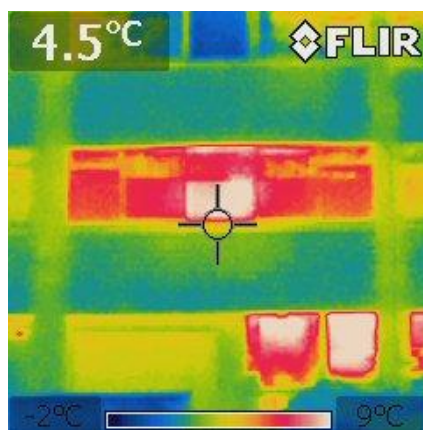


# Ham & Petersham Street Champions' Guide to improving your home's energy efficiency



Housing type: 1960s townhouse ... 41% less CO2 emitted, £338 saved



Infra-red image showing heat loss through front door

and under windows



Energy monitors are available free through Street Champions Project

**door strips and brushes** – available free through Street Champions Project



# What are the grants on offer? What schemes will be available in the future? Why should I retrofit my home?

- Installing energy-saving measures like loft insulation in your home can save money and cut your carbon emissions. It can make your home feel snuggier and warmer through cutting out draughts and keeping the heat inside.
- In October 2012, the government will be introducing a new scheme to help homeowners install these measures at low cost – it's called the Green Deal and involves giving you a loan which you use for installing energy-saving measures such as loft or solid wall insulation. Then you repay the loan from the resulting savings you make on your energy bills. Expect to hear more about this scheme as October approaches.
- The Warm Front scheme provides heating and insulation improvements to households on certain income-related benefits living in properties that are poorly insulated and/or do not have a working central heating system. Qualifying households can get improvements worth up to £3,500. The Warm Front scheme is currently undersubscribed, and £30 million-worth of grants could go unclaimed. The deadline for applicants is 31 March.
- The Government's Energy Efficiency Commitment (EEC) has been replaced by the Carbon Emission Reduction Target (CERT). This means energy suppliers with a certain number of customers operating in Great Britain are obliged to achieve targets for improving home energy efficiency. All the major suppliers are currently providing a range of offers which significantly reduce the cost of installing energy efficiency measures.
- The Energy Saving Trust website <http://www.energysavingtrust.org.uk> is a mine of useful information on everything to do with energy. You can also phone their helpline on 0800 512 012.
- Three providers offer an Energy Trust scheme for their account holders in hardship, to help cover energy arrears and sometimes other essential household items. Essential items are covered by Further Assistance Payments and can include white goods, boiler repairs or funeral costs. Those who live in a home supplied by the provider, but are not account holders, can apply for the Further Assistance Payments only.
- For other providers or general advice, Homeheat is a not for profit phone line that gives advice on grants (both for energy arrears and insulation), benefits, reduced tariffs, special payment options and energy saving tips to people struggling to pay their bills and keep warm. You can call 0800 33 66 99 or check the Homeheat website for info.

***If you would like to be kept updated on these grants and schemes, email [champions@swlen.org.uk](mailto:champions@swlen.org.uk)***

***All data courtesy of Energy Saving Trust; images courtesy of Ham & Petersham Street Champions Project and the Haringey 40/20 Project***

## All “Big Six” insulation offers currently available: 1st April – 31st July

Energy Company	Cavity	Loft full	Loft top up	Other	Telephone	Website
Scottish Power	Available to everybody. Currently no time limit. Check back in July.					
Standard offer	From £149	From £199	-	Available for non SSE customers.	0845 601 7836	<a href="http://www.scottishpower.co.uk/energy-efficiency/energy-efficiency-at-home/home-insulation-offer.aspx">www.scottishpower.co.uk/energy-efficiency/energy-efficiency-at-home/home-insulation-offer.aspx</a>
Priority Customer	Free	Free	-			
Super Offer	Free	Free	-			
SSE	Available to everybody. Applications until 30 <sup>th</sup> September 2012, work completed by 31 <sup>st</sup> November 2012					
Standard offer	Free	Free	-	Available for non SSE customers. £75 High Street Voucher also available for non SSE customers.	0845 026 0658 (local rate call)	<a href="http://www.sse.co.uk/BeingGreen/Insulation/">www.sse.co.uk/BeingGreen/Insulation/</a>
Priority Customer	Free	Free	-			
Super Offer	Free	Free	-			
Npower	Not social housing – unsure if customers only					
Standard offer	From £149	From £149	-	Available for non Npower customers.	0800 975 6617 quoting 'Online Offer'	<a href="http://www.npower.com/Home/energy-efficiency/home-insulation">www.npower.com/Home/energy-efficiency/home-insulation</a>
Priority Customer	Free	Free	-			
Super Offer	Free	Free	-			
EDF	Available to everybody. Currently no time limit but check back in July.					
Standard offer	Free	Free	-	Free for everybody regardless of whether they are over 70 or are an EDF customer or not. Also available for non EDF customers. Max £100 prepay visa card.	0800 015 7785 w/d 8am–8pm, Sat 8.30am–2pm	<a href="http://www.edfenergy.com/products-services/for-your-home">www.edfenergy.com/products-services/for-your-home</a>  or complete an application form at <a href="http://www.ftledfenergy.co.uk/winter_saving.aspx">www.ftledfenergy.co.uk/winter_saving.aspx</a>
Priority Customer	Free	Free	-			
Super Offer	Free + £50 prepay visa card	Free + £50 prepay visa card	-			
E.ON	Currently no time limit. Check back in July.					
Standard offer	From £150	From £150	-	Aavailable for non E.ON customers.  Up to £200 scaffolding costs included	0845 301 5793 or call David on 0500 24 0500	<a href="http://www.eonenergy.com/Janoffer">www.eonenergy.com/Janoffer</a>
Priority Customer	Free	Free	-			
Super Offer	Free + £100 rebate	Free + £100 rebate	Costs £200 but £100 rebate given			
British Gas	Applications until 31st July 2012, work completed by 31 <sup>st</sup> December 2012					
Standard offer	Free*	Free*	-	*British Gas customers only	0800 077 3717 w/d 8am-8pm, Sat 8am-4pm.	<a href="http://www.britishgas.co.uk/">www.britishgas.co.uk/</a>  or request a call back at <a href="http://www.britishgas.co.uk/loftoffer/register/">www.britishgas.co.uk/loftoffer/register/</a>
Priority Customer	Free	Free	-	Available for non British Gas customers.		
Super Offer	Free	Free	-			